



SRI SANKARA ARTS AND SCIENCE COLLEGE
(AUTONOMOUS)
Enathur, Kanchipuram.

INTERNAL QUALITY ASSURANCE CELL
(IQAC)

REPORT ON
STUDENTS SATISFACTION SURVEY (SSS)

For the academic year

2023-24

Student Satisfaction Survey (Key Indicator – 2.7.1)

Under Criterion II of Teaching – Learning and Evaluation

(All the questions are suggested by NAAC)

Preamble:

Student Satisfaction Survey provides a means to assess student's perspective of Teaching-Learning process and a method for introspecting the structures and procedures of learning. The survey exhibits the degree to which student's expectations on Teaching-Learning are fulfilled by the Institution. The student satisfaction survey provides a mechanism for the Institution to decode the aspirational levels of the students and raise the bar high every year.

Common Instructions given to students:

- This survey is conducted via online only
- All the questions of this survey are designed by NAAC
- The link for online survey is kept permanently in the Institutional website.
- There are 20 objective type questions and students are instructed to answer to all the questions.
- There is a descriptive question at the end of the survey and students can give their suggestions and comments if any.
- Students are well informed about the link and they can fill it throughout the year.
- The inputs from the students are analysed by IQAC of the institution.
- Based on the feedback analysis, the suggestions for improvement are prioritized for immediate implementation.

Process:

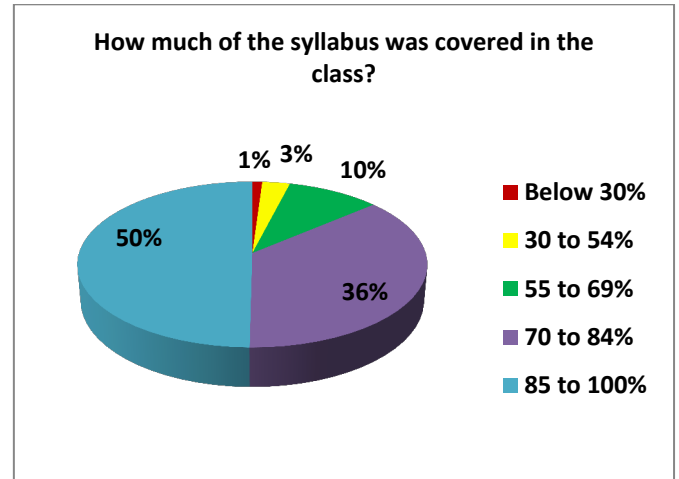
The questionnaire is based on the scale where the responses are recorded on a scale of 1 to 5, with the most favourable response being rated as 5 and least favourable response being rated as 1. The responses registered for each question are evaluated to a mean score on a 5-point scale as calculated as below:

Mean score = $(5 \times \text{No. of responses in Excellent parameter} + 4 \times \text{No. of responses in Very Good parameter} + 3 \times \text{No. of responses in Good parameter} + 2 \times \text{No. of responses in Fair parameter} + 1 \times \text{No. of responses in Average parameter}) / \text{Total No. of responses in All parameters.}$

Following are questions for online student satisfaction survey regarding teaching learning process.

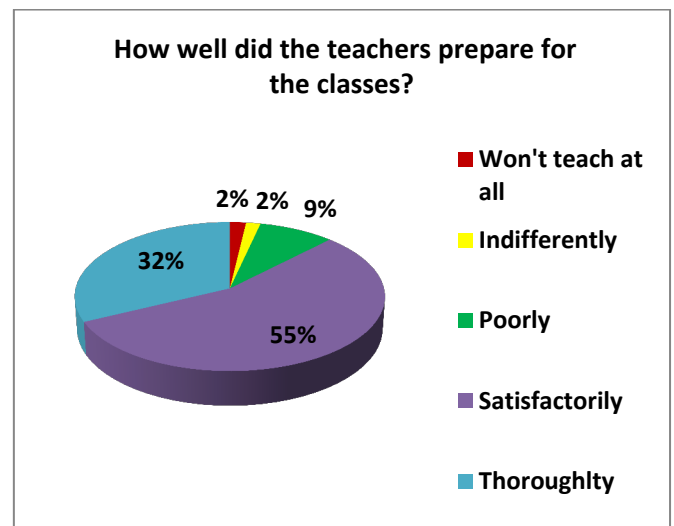
1. How much of the syllabus was covered in the class?

Scale	Particulars	Percentage
5	85% to 100%	50%
4	70% to 84%	36%
3	55% to 69%	10%
2	30% to 54%	3%
1	Below 30%	1%
Mean Score in 5-point Scale		4.3 / 5



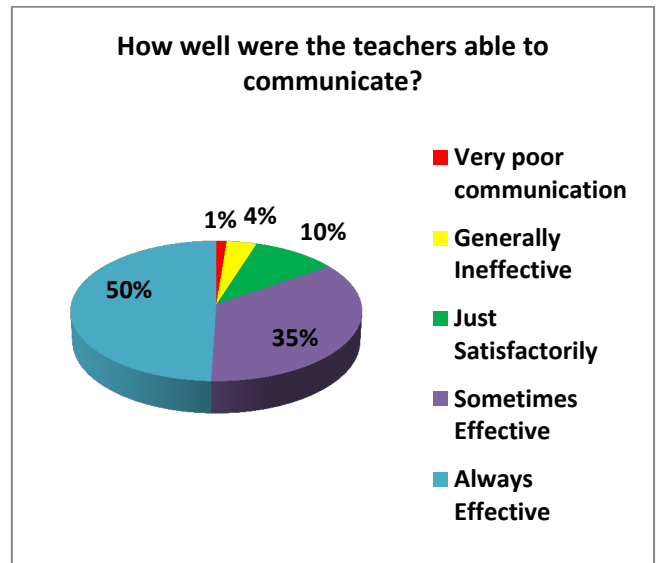
2. How well did the teachers prepare for the classes?

Scale	Particulars	Percentage
5	Thoroughly	32%
4	Satisfactorily	55%
3	Poorly	9%
2	Indifferently	2%
1	Won't teach at all	2%
Mean Score in 5-point Scale		4.1 / 5



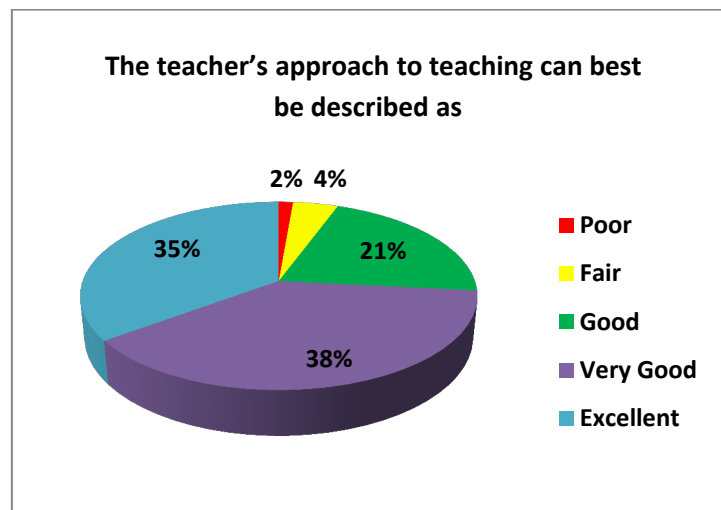
3. How well were the teachers able to communicate?

Scale	Particulars	Percentage
5	Always effective	50%
4	Sometimes effective	35%
3	Just satisfactorily	10%
2	Generally ineffective	4%
1	Very poor communication	1%
Mean Score in 5-point Scale		4.3 / 5



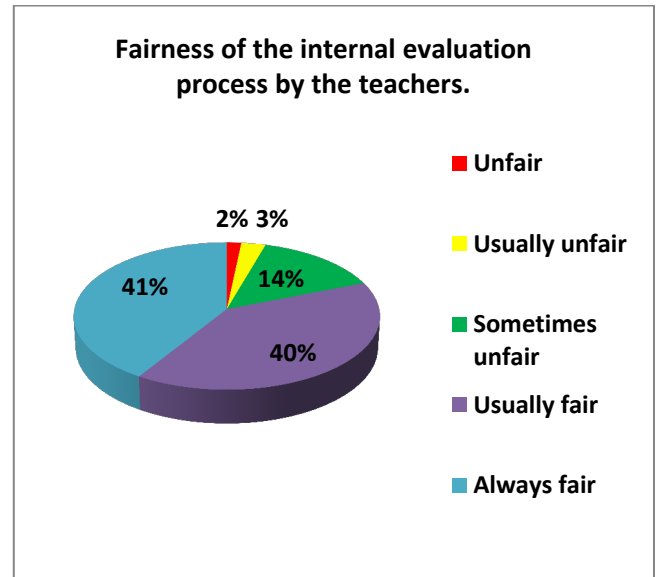
4. The teacher's approach to teaching can best be described as

Scale	Particulars	Percentage
5	Excellent	35%
4	Very good	38%
3	Good	21%
2	Fair	4%
1	Poor	2%
Mean Score in 5-point Scale		4.0 / 5



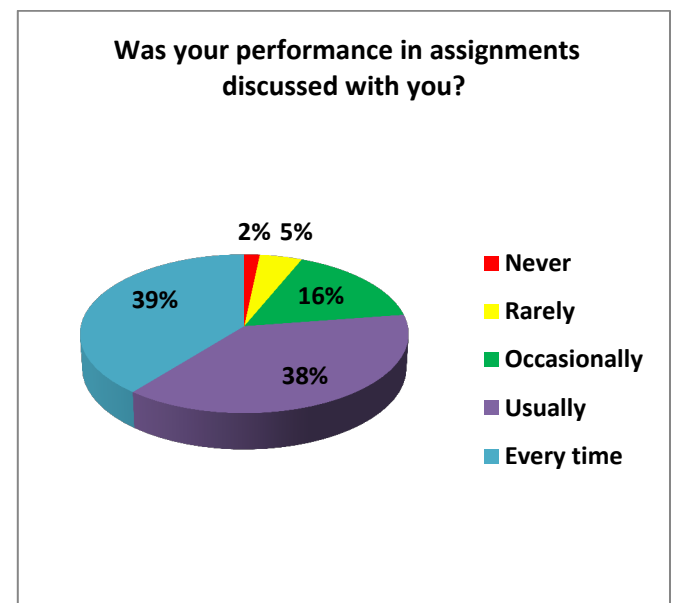
5. Fairness of the internal evaluation process by the teachers.

Scale	Particulars	Percentage
5	Always fair	41%
4	Usually fair	40%
3	Sometimes unfair	14%
2	Usually unfair	3%
1	Unfair	2%
Mean Score in 5-point Scale		4.1 / 5



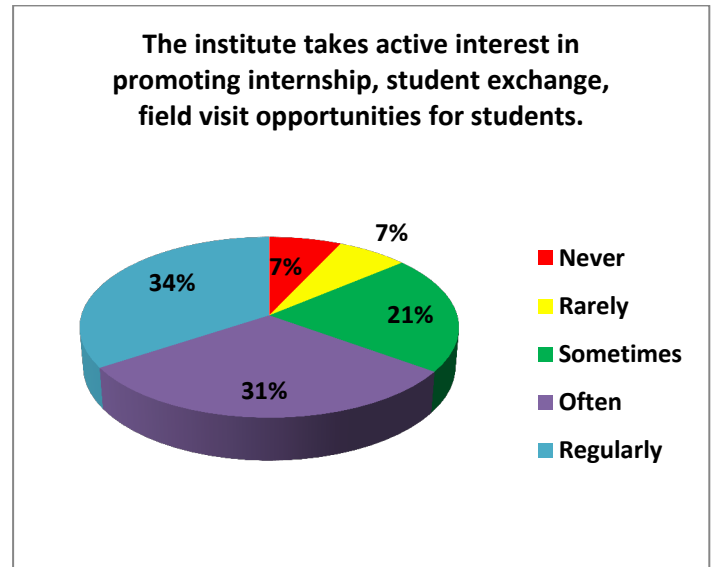
6. Was your performance in assignments discussed with you?

Scale	Particulars	Percentage
5	Every time	39%
4	Usually	38%
3	Occasionally/ Sometimes	16%
2	Rarely	5%
1	Never	2%
Mean Score in 5-point Scale		4.1 / 5



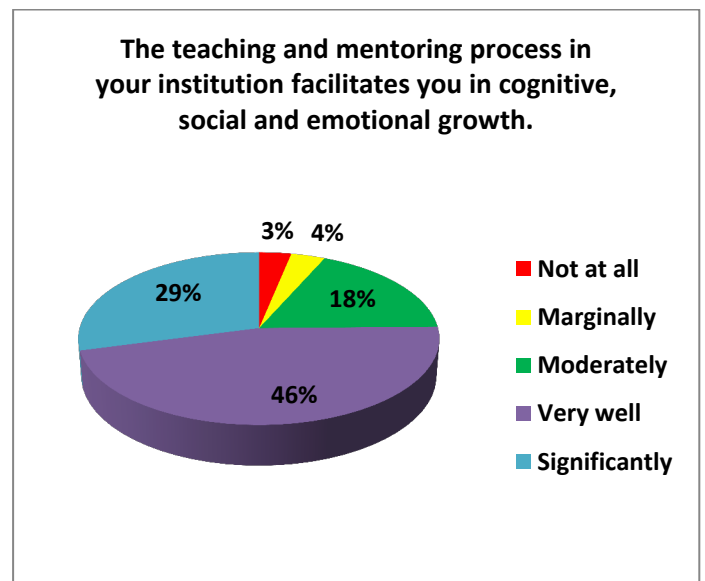
7. The institute takes active interest in promoting internship, student exchange and field visit opportunities for students.

Scale	Particulars	Percentage
5	Regularly	34%
4	Often	31%
3	Sometimes	21%
2	Rarely	7%
1	Never	7%
Mean Score in 5-point Scale		3.8 / 5



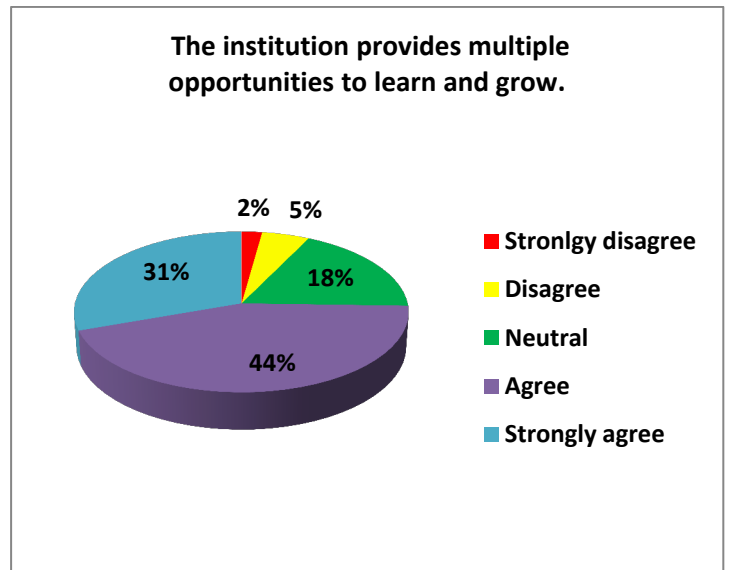
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Scale	Particulars	Percentage
5	Significantly	29%
4	Very well	46%
3	Moderately	18%
2	Marginally	4%
1	Not at all	3%
Mean Score in 5-point Scale		3.9 / 5



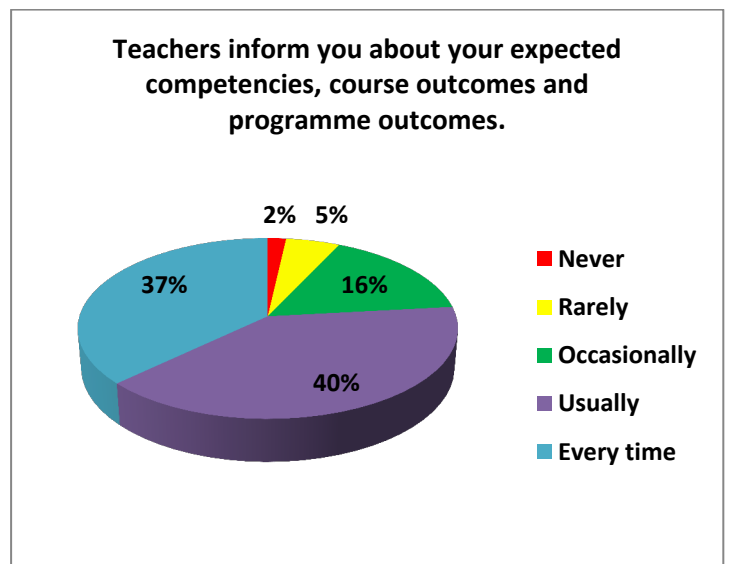
9. The institution provides multiple opportunities to learn and grow.

Scale	Particulars	Percentage
5	Strongly agree	31%
4	Agree	44%
3	Neutral	18%
2	Disagree	5%
1	Strongly disagree	2%
Mean Score in 5-point Scale		3.9 / 5



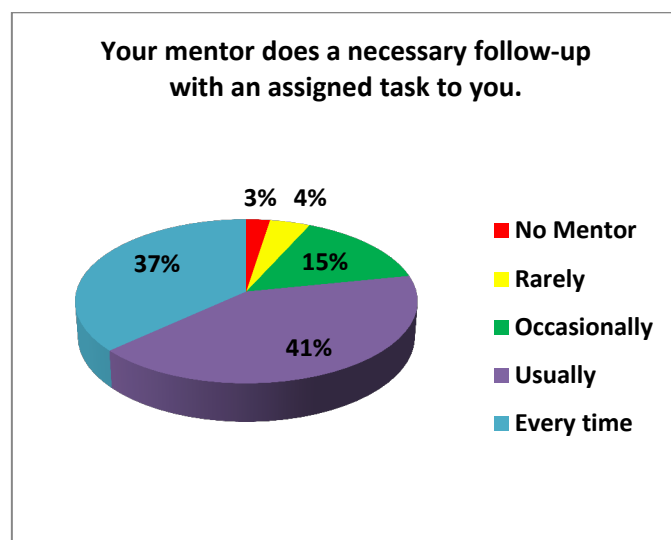
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

Scale	Particulars	Percentage
5	Every time	37%
4	Usually	40%
3	Occasionally/ Sometimes	16%
2	Rarely	5%
1	Never	2%
Mean Score in 5-point Scale		4.0 / 5



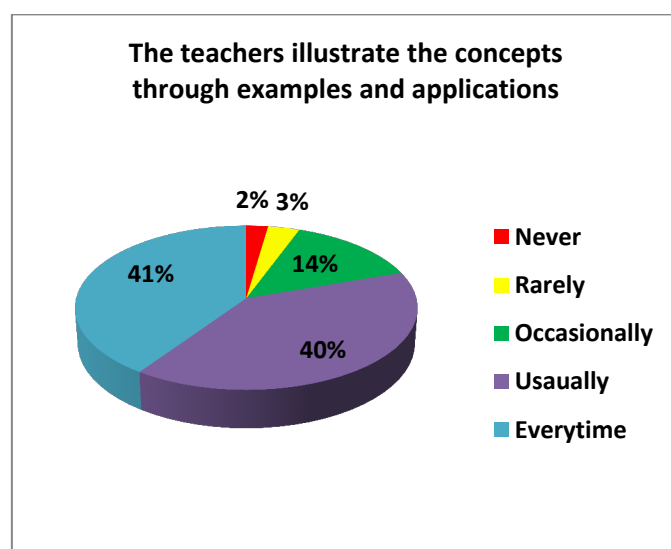
11. Your mentor does a necessary follow-up with an assigned task to you.

Scale	Particulars	Percentage
5	Every time	37%
4	Usually	41%
3	Occasionally/ Sometimes	15%
2	Rarely	4%
1	Never	3%
Mean Score in 5-point Scale		4.0 / 5



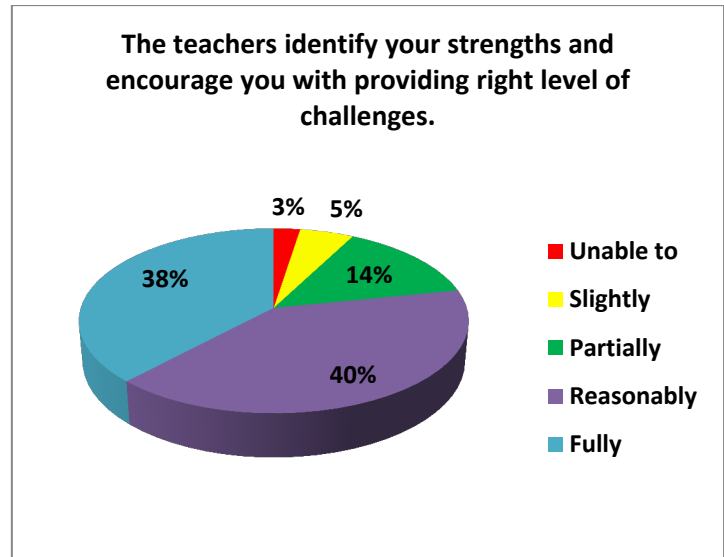
12. The teachers illustrate the concepts through examples and applications

Scale	Particulars	Percentage
5	Every time	41%
4	Usually	40%
3	Occasionally/ Sometimes	14%
2	Rarely	3%
1	Never	2%
Mean Score in 5-point Scale		4.1 / 5



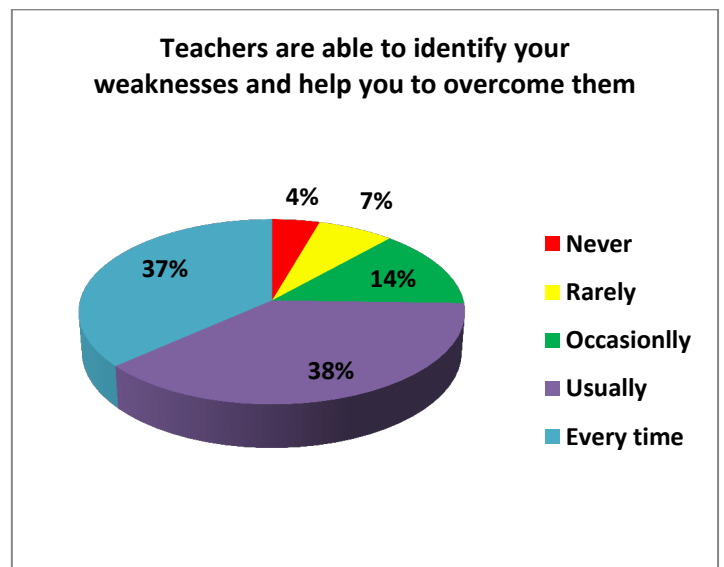
13. The teachers identify your strengths and encourage you with providing right level of challenges.

Scale	Particulars	Percentage
5	Fully	38%
4	Reasonably	40%
3	Partially	14%
2	Slightly	5%
1	Unable to	3%
Mean Score in 5-point Scale		4.0 / 5



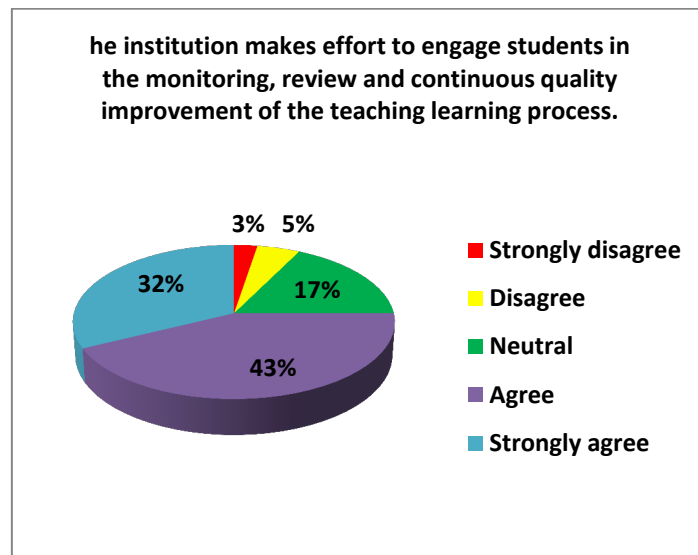
14. Teachers are able to identify your weaknesses and help you to overcome them

Scale	Particulars	Percentage
5	Every time	37%
4	Usually	38%
3	Occasionally/ Sometimes	14%
2	Rarely	7%
1	Never	4%
Mean Score in 5-point Scale		3.9 / 5



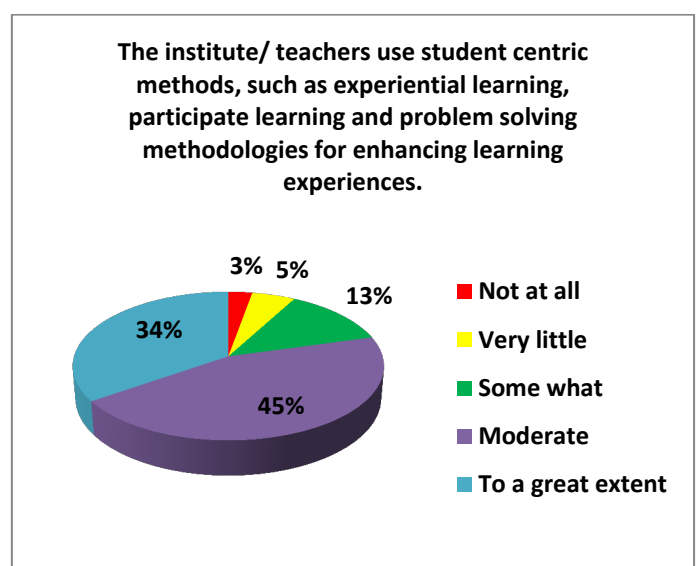
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

Scale	Particulars	Percentage
5	Strongly agree	32%
4	Agree	43%
3	Neutral	17%
2	Disagree	5%
1	Strongly disagree	3%
Mean Score in 5-point Scale		3.9 / 5



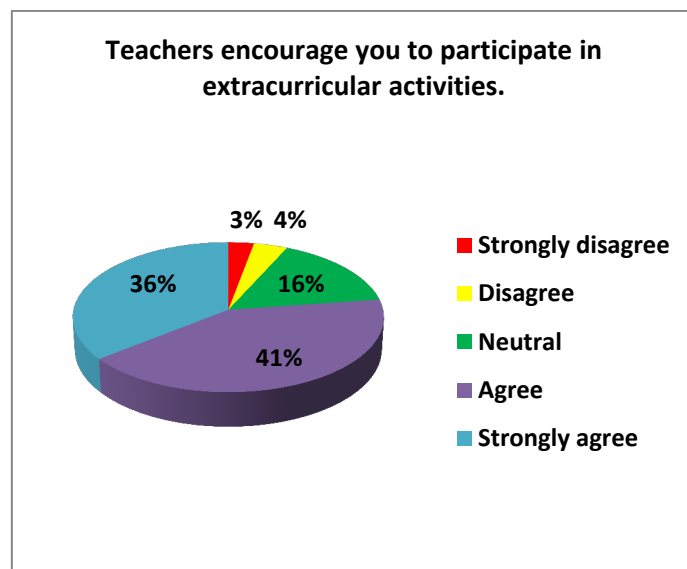
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

Scale	Particulars	Percentage
5	To a great extent	34%
4	Moderate	45%
3	Some what	13%
2	Very little	5%
1	Not at all	3%
Mean Score in 5-point Scale		4.0 / 5



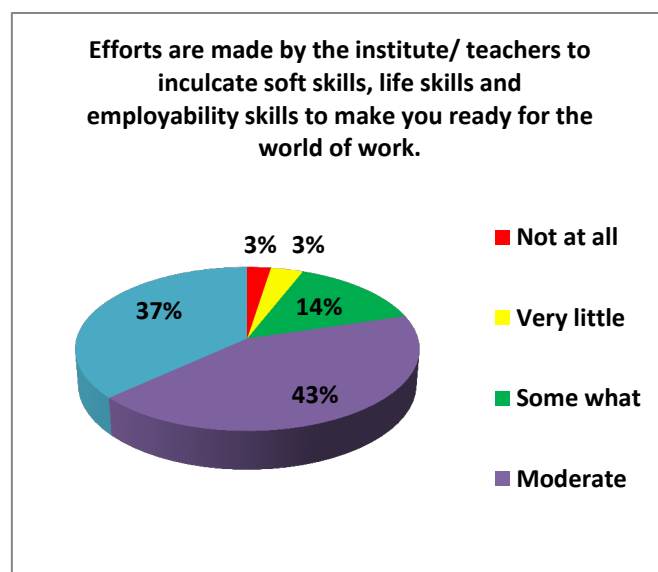
17. Teachers encourage you to participate in extracurricular activities.

Scale	Particulars	Percentage
5	Strongly agree	36%
4	Agree	41%
3	Neutral	16%
2	Disagree	4%
1	Strongly disagree	3%
Mean Score in 5-point Scale		4.0 / 5



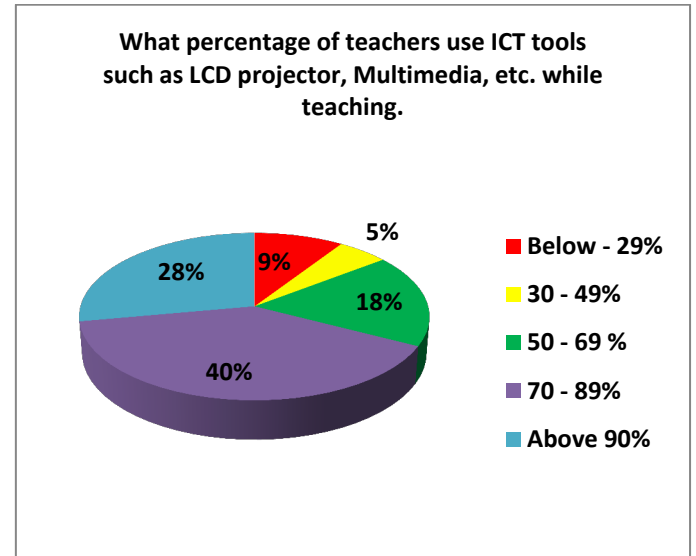
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

Scale	Particulars	Percentage
5	To a great extent	37%
4	Moderate	43%
3	Some what	14%
2	Very little	3%
1	Not at all	3%
Mean Score in 5-point Scale		4.0 / 5



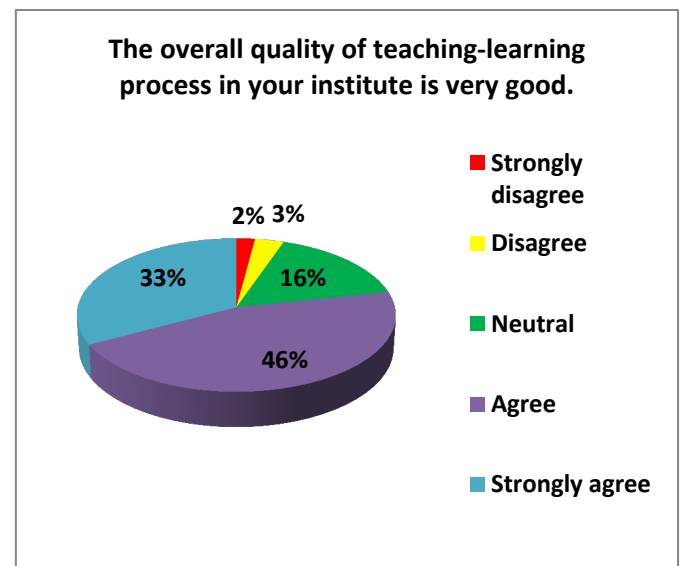
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

Scale	Particulars	Percentage
5	Above 90%	28%
4	70 – 89%	40%
3	50 – 69%	18%
2	30 – 49%	5%
1	Below 29%	9%
Mean Score in 5-point Scale		3.7 / 5



20. The overall quality of teaching-learning process in your institute is very good.

Scale	Particulars	Percentage
5	Strongly agree	33%
4	Agree	46%
3	Neutral	16%
2	Disagree	3%
1	Strongly disagree	2%
Mean Score in 5-point Scale		4.0 / 5



21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

(Few answers from the students)

- Teaching is good but can use LCD projector with ppt for Better understanding of concepts.
- More Field trips can be arranged.
- Use better graphics and visual media to engage students well.
- More Seminars can be arranged for self-improvement.
- Class test and assignment are useful in semester Time.
- Please arrange the industrial visits for the course.
- Communication between teacher and students is very good
- We need extra-curricular activities like cultural, functions, sport's day celebration etc,
- All the college staffs teach the subjects in a good manner. They explain everything in a simple manner with examples relevant to the subject.

Conclusion:

Majority of the students have expressed their opinion that the Teaching and Learning process is good. Students have suggested that the learning experience can be further enhanced by using ICT enabled facilities such as LCD Projectors. Students were appreciative of the teaching methodologies in place but suggested to undertake field trips for students.

As a whole 81% of the students are satisfied with the Teaching Learning Process, methodologies and procedures followed by the Institution.



**IQAC
COORDINATOR**



**PRINCIPAL &
IQAC - CHAIRMAN**